

Key Facts: Westall House Residential Care

Birch Grove Road, Horsted Keynes, West Sussex RH17 7BS

Funding arrangements	
Do we accept both self-funded and state-funded residents	We accept self-funded residents as social services will not meet our fees
Key features of our service	
The care needs we cater for	- Residential care home - End of life care with support of community district nursing team
Overview of our rooms and facilities	All single rooms with ensuite facilities. Up to date and modern assisted spa baths. A variety of activities, events and outings.
Size of the home	18 bedroom home with communal areas
Brief description of staffing arrangements	Five care staff in the morning, Four care staff in the afternoon and two care staff waking night overnight. We do not have Nurses on-site.
Latest inspection rating/grades	Care Quality Commission - Outstanding (April 2018) https://www.cqc.org.uk/location/1-137749998
Surprising or important terms and conditions	None
Is there a minimum period that a resident must self-fund for	5-years
How self-funded residents fees may change during their stay	Fees reviewed annually in April of each year
Is there a requirement for a guarantor	No
Fees and charges	
Total weekly rates we charge self-funded residents for each type of care service	From £1,946 per week
What services are included in the weekly fees	- Meals and food - Utilities 24-hour care - Laundry/room cleaning
Additional services which may need to be paid for	- Private care for medical appointments - Hairdresser

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| | <ul style="list-style-type: none">• Chiropodist• Toiletries/clothing/newspapers• Relatives are required to accompany residents to appointments |
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