

Key Facts: Winnersh

Woodward Close, Winnersh, Berkshire RG41 5NW

Funding arrangements	
Do we accept both self-funded and state-funded residents	Yes – Subject to pre-assessments
Key features of our service	
The care needs we cater for	At Abbeyfield Winnersh, we provide compassionate, tailored care for individuals aged 55 and over, supporting a wide range of physical, cognitive, and emotional needs. Our experienced team is here to ensure every resident feels safe, respected, and valued. We support individuals living with: • Alzheimer's and other forms of Dementia - With dementia-friendly environments and trained staff, we offer understanding and structured support. • Parkinson's Disease - Gentle, attentive care to support mobility, medication routines, and daily living. • Mental health conditions (<i>subject to assessment</i>) - We provide a calm, supportive setting for those managing mental health challenges, with care plans tailored to individual needs. • Stroke recovery - Assistance with rehabilitation, mobility, and communication, helping residents regain confidence and independence. We believe that everyone deserves dignity, comfort, and compassion at every stage of life - especially at the end. Our End-of-Life Care is designed to support residents and their families through this deeply personal time with sensitivity and respect. We work closely with healthcare professionals, families, and the individual to ensure their physical, emotional, and spiritual needs are met. What we offer: • A calm, homely environment with 24/7 compassionate care • Pain and symptom management in partnership with local palliative care teams, district nurses • Emotional and pastoral support for residents and their loved ones • Private spaces for quiet reflection and family visits Respecting individual wishes We honour each resident's values and preferences through advance care planning, including cultural and spiritual needs. We use the ReSPECT form (Recommended Summary Plan for Emergency Care and Treatment) to document and guide care decisions, ensuring that

	every resident's wishes are known and respected - especially in emergency situations. We are here to provide comfort, companionship, and peace of mind - every step of the way. We are unable to support: • Nursing needs These are medical care requirements that must be provided by a registered nurse. This can include: • PEG feeding (tube feeding) • Regular injections or IV therapy • Physical aggression towards others For the safety and wellbeing of all residents and staff, we are unable to accommodate individuals who display physically aggressive behaviour towards others. This includes behaviour that could pose a risk to themselves or those around them. Not sure what level of care your loved one needs? We understand that navigating care options can feel overwhelming. If you're unsure about the level of support your loved one may require, please don't hesitate to give us a call. We're more than happy to have a friendly, informal chat over the phone to help guide you - no pressure, just support. Let's talk through your concerns and explore what might be the best fit for your loved one.
Overview of our rooms and facilities	All our rooms are thoughtfully designed with en-suite shower wet rooms for comfort and convenience: • Ground floor rooms feature patio doors that open directly into our large, beautifully maintained garden. • Upstairs rooms offer access to a spacious terrace, perfect for enjoying fresh air and views. Residents at Abbeyfield enjoy access to a variety of welcoming communal areas designed to encourage relaxation, social interaction, and a sense of community: • Cosy lounges for small group gatherings or quiet moments with a book • Dining rooms where residents can enjoy nutritious meals together • Activity areas for games, crafts, and group events • Beautiful gardens and outdoor seating for fresh air and peaceful walks • Coffee areas perfect for casual chats and morning catch-ups • A cinema room for movie • An on-site hair salon We aim to create a warm, supportive environment where everyone feels at home. At Abbeyfield Winnersh, we know how important pets are - they're family too. That's why we're proud to be a pet-friendly home. If you have a furry companion, they are more than welcome to visit. We believe pets bring comfort, joy, and a sense of home, and we're happy to support residents in keeping those special bonds.

Size of the home	Suitable to accommodate 62 residents
Brief description of staffing arrangements	At Abbeyfield Winnersh, we tailor our staffing levels to meet the individual care needs of our residents. We use a dependency tool that helps us determine the appropriate number of Care Team Leaders (CTLs) and Care Assistants (CAs) required for each shift over a 24-hour period. This ensures that every resident receives the right level of support, at the right time. In addition to our care team, our home is supported by other dedicated staff, including: • Care Home Manager • Two Deputy Managers • Customer Relations Manager • Administrative Team • Kitchen Team • Domestic Team • Activities Team • Maintenance Team • Gardener
Latest inspection rating/grades	Care Quality Commission - Good (June 2025) https://www.cqc.org.uk/location/1-2798742893
Important terms and conditions	• Respite Stay Residents: Payment is required in full, upfront prior to the start of the stay. • Permanent Residents: Payment is made via Direct Debit. The first payment will cover two months, followed by monthly payments thereafter.
Is there a minimum period that a resident must self-fund for	3-years
How self-funded residents fees may change during their stay	Fees are reviewed annually each April, or sooner if there is an increase in care needs. Any changes will be discussed with you at a review meeting.
Is there a requirement for a guarantor	No
What happens if my loved one runs out of money	At Abbeyfield Winnersh, we regularly conduct local market research to ensure our fees remain fair and in line with similar care services in the area. We believe in transparency and value, offering high-quality care at a competitive rate. As a registered charity, Abbeyfield is dedicated to enhancing the lives of older people through compassionate care, meaningful companionship, and a strong sense of community. Our charitable status means we reinvest in our homes and services - always putting people before profit. If your loved one's financial situation changes and they fall below the funding threshold, we recommend contacting your local authority. They can offer guidance and support with funding options and assessments to help you navigate the next steps.

	We're also happy to talk through this with you
Fees and charges	
Total weekly rates we charge self-funded residents for each type of care service	Our weekly rate starts from £1,612.00, and is subject to a pre-admission assessment to ensure we can meet your loved one's individual care needs. This assessment helps us tailor the right level of support and ensure Abbeyfield Winnersh is the best fit for their wellbeing and comfort Please note: There is no additional fee for respite stays - the same high-quality care, with no hidden costs.
What services are included in the weekly fees	• Full 24-hour care as identified in assessment • Meals, food and non-alcoholic drinks • Utilities • Occupational therapy service • GP service • Laundry and housekeeping • Personal care • Medication administration (if required) • On-site activities
Additional services which may need to be paid for	• If one-to-one care is required to be agreed with Lasting Power of Attorney • Escorted visits for medical appointments • Hairdresser • Chiropodist • Dental care • Toiletries/clothing/newspapers • Telephone/ TV package bill (if required) • Trips facilitated outside of the home
At Abbeyfield, we understand how difficult it can be to choose the right place for your loved one. We know you want to do what's best for them while also respecting their wishes — and we're here to help you every step of the way. Whether you'd like to arrange a showround, have a friendly chat over the phone, or even bring your loved one along to one of our coffee mornings or lunch clubs, we'd be delighted to welcome you. Still unsure? Take a look at carehome.co.uk to see what other families have to say about their experiences with us.	