

The Abbeyfield Living Society's Health & Safety Policy Statement

The health and safety of The Abbeyfield Living Society's residents, staff, volunteers, visitors to our premises, contractors, or any other person who may be affected by our undertakings is central to achieving our mission to enhance the quality of life for older people.

The Abbeyfield Living Society is fully committed to achieving and maintaining the highest standards of Health and Safety by pursuing continuous improvements in health and safety performance, and it will conduct its undertakings in such a manner that:

1. All work is carried out in accordance with relevant statutory provisions, with all reasonably practicable measures taken to reduce risk to our staff, residents, and others on our premises.
2. All Abbeyfield premises are maintained in a safe condition, without risk to health and wellbeing, with safe access and egress, and with adequate facilities.
3. Health and safety will be centred on the needs of individual residents and our commitment to provide them with a safe, secure, and comfortable home.
4. Abbeyfield will provide suitable and sufficient instruction and training to ensure all staff and volunteers carry out their duties within a supportive health and safety culture. This will be further enhanced through learning, development, and supervision to achieve good practice.
5. Abbeyfield will maintain safe and healthy working conditions, provide, and maintain plant, equipment, and machinery, and ensure safe storage and use of substances.
6. Abbeyfield will endeavour, where possible, to reduce accident and incident potential. Where accidents, incidents, and cases of work-related ill health do occur, they are reported promptly to enable oversight and trend analysis to be carried out. Investigations are conducted to enable lessons learnt to be identified and for controls to be put in place to prevent a recurrence, wherever possible.
7. Appropriate engagement, consultation, and provision of information to employees, volunteers, contractors, and our residents on matters relating to health and safety.
8. Abbeyfield has in place procedures to effectively deal with foreseeable emergencies, for example, evacuation in the case of a fire or other significant incidents.
9. Make adequate resources available to ensure the health, safety, and welfare of persons on Abbeyfield premises.
10. Health and safety related documentation, procedures, policies, guidance, and risk assessments will be recorded and reviewed regularly.

A handwritten signature in black ink, appearing to read "P. Tennant".

Signed: Paul Tennant (*Chief Executive Officer*)

Date: January 2026